







- Disinfection of all surfaces that are frequently touched (handles, hand terminals, keyboards, touch screens, fittings) at regular and short intervals.
- Provide or obtain sufficient protective material (e.g. mouth-nose cover, gloves, disinfectant, etc.).
- Attach information for employees, customers, suppliers etc. about the hygiene and protective measures to be observed in a clearly visible location and in common foreign languages where applicable.
- Provide employees and customers with mobile solutions for frequent disinfection.
- Provide disposable/protective gloves for all employees who come into skin contact with customers, for employees who come into contact with the same surfaces as customers, or come in contact with other employees (e.g. documents, operating keyboards, touch screens, etc.).
- Provide gloves for customers in the situation where the assortments are “contact-related” (fruit, etc.).
- Disinfection of toilets at regular and short intervals
- Ventilate rooms regularly.
- Where possible, reduce the number of parking spaces available on busy days (e.g. by means of barriers) in order to regulate the number of customers
- Promote digitization and implement home office solutions
- When possible online processing of business transactions, if necessary offer shipping options.