

# Avoiding Mistakes



## A PASSION FOR SOLUTIONS



#### Getting the....

Α







## Almighty

## **Bollywood** Cricket

С

....right in India



#### **Avoiding Mistakes**

- Why India
- Are you aware of the culture and the cultural gaps
- Who will be responsible for India
- Are you aware of the regulatory environment
- In what way can you have a business presence in India
- Have you determined the model of operating in India

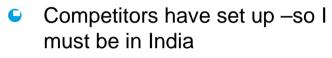


- What are the costs involved in establishing a presence in India
- How do you lease real estate in India
- How do you hire people
- A check list to establish an entity in India
- Some key learnings





- Past sales in India future predictions on market share
- Customer insistence
  - Comfort
  - Lower costs by sourcing/assembly in India
  - Want to pay in Rupees
  - Better after-sales services



- Local market is saturated key to survival is to enter newer markets
- I missed China
- Offer better pricing in India due to perceived lower costs of manufacturing

### Are you aware of the business culture?

#### Indian Mindset today

- Consumerism Mindset, not only VFM anymore
  - Openness/ admiration for the Westerner
  - Strong Anglo-Saxon influence
  - Very confident young Indians
    - Attitude change proactive
    - Difficult to keep an educated Indian in a routine job
  - Innovative mind vs. low innovation
  - Creative in problem solving, high flexibility and adaptability
  - But less original thinking

#### **Governance and Work attitude**

- Bad Governance
  - Bureaucracy can delay, complicate, raise costs of projects
- "Chalta hai" attitude
  - Constant follow up required do things actually work?
  - Sense of time is different
  - Multi Tasking

#### Decision Making – family run business







## There is no "Average"

#### stereotypical Indian!!



# Who will be responsible for India ?

	Expat	Expat Indian	Indian
Strength	Influence with HQ	<b>v</b>	Local understanding
Weakness	No local understanding	Not high enough in hierarchy	Unfamiliar with global practices



### Are you aware of the Regulatory Environment ?

- Host of regulations applicable to foreign investment in India
- Understanding required on local compliances
- Awareness of some key regulations that are critical to the operations in India are :



- FEMA
- Company Law
- Income Tax
- Indirect Taxes
- Labor laws
- Sectors specific
  - laws

# In what way can you have a business presence in India ?

Non Equity Routes

- Branch Office
- Liaison Office
- Project Office



Equity Routes Company

**G**JV

Acquisition



#### Take in to account the following :

- Regulatory environment
- Direct Taxes
- Indirect Taxes
- Transfer Pricing
- Logistics
- Industry practices



## Understanding Costs of Establishing in India

- Minimum cost to set up a 3 man operation:
  - Set up costs
    - Security deposits
    - Recruitment fees
    - Initial working capital
    - Interior fit out cost
    - Professional fees
    - Statutory registrations costs
    - Lawyers fees

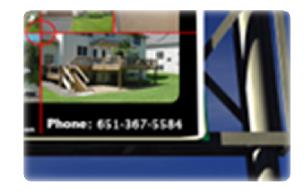


**SKP** 

#### Minimum budget of Rs.10 mn (~ € 150.000) will be required

# Leasing Real Estate in India

- Requirement of office space
- Carpet area
- Lease period
- Security deposit
- Rental per month
- Lock in period
- Brokerage
- Furnished options





- Various modes available
  - News Papers
  - Web Portals
  - Recruitment Agencies
- Screening the resumes
- Costs depend on levels of staff to be recruited – 8.33% to 25%
- Finalization of Organization Chart for India





# Salary Indicators

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Sr.		No. of Years	Maharashtra Est. CTC		Gujarat Estimated CTC	
No.	Role	Experience	In INR	In Euros	In INR	In Euros
1	CEO of a big Co	+20 Years	100 L	155 K	100 L	155 K
2	CEO of a medium sized Co	+20 Years	40 - 80 L	62 - 125 K	100 L	155 K
3	Head of Sales	+15 years	25 - 40 L	40 - 62 K	10% mark down	10% mark down
4	Head of Marketing	+15 years	25 - 30 L	40 - 46 K	10% mark down	10% mark down
5	Head of Finance	+15 years	25 - 35 L	40 - 55 K	10% mark down	10% mark down
6	Head of HR	+15 years	20 - 25 L	31 - 40 K	15% mark down	10% mark down
7	Head Supply Chain	+15 years	15 - 25 L	23 - 40 K	10% mark down	10% mark down
8	Sr Mgr/Manager Supply Chain	10 -12 years	10 -15 L	16 - 23 K	10% mark down	10% mark down
9	Sr Mgr/Manager HR	10 -12 years	10 -15 L	16 - 23 K	10% mark down	10% mark down
10	Sr Mgr/Manager Sales	10 -12 years	10 to 15 L	16 K to 23 K	10% mark down	10% mark down
11	Sr Mgr/Manager Marketing	10 -12 years	10 to 15 L	16 K to 23 K	10% mark down	10% mark down
12	Sr Mgr/Manager Finance	10 -12 years	10 to 15 L	16 K to 23 K	10% mark down	10% mark down
13	Engineer	6 - 10 years	5 L	8 K	5 L	8 K
14	Chartered accountants	6 - 10 years	8 to 12 L	12 K to 18 K	10% mark down	10% mark down



- 1. FDI Compliant
- 2. Understood the regulatory framework
- 3. Entity chosen
- 4. Banker chosen
- 5. Aware of all local registrations to the business



- 6. Location finalized
- 7. Real estate options frozen
- 8. Recruiter chosen
- 9. Various suppliers identified
- 10. Accountants, tax advisors, lawyers and consultants on board.

# **India** = a Paradox in this diversity



#### In Aurangabad, jet set buy 115 Mercs at one go

#### Pratulla Marpalovar | two

Mumbai: Aurangobad, the city in the backward region of Marathwada represented by chief minister Ashok Chavan and heavy industries minister Vilasrao Deshmukh, is known for its powerty scute water shortage and lock of industrial developmont. Last week, however, it uchieved a different kind of distinction, when a group of its prominent denizens made whiat was possibly the single largest bulk booking of Merpodos Henz cars in India-an setounding 115 of them.

The fect was initiated and achieved when 115 industrisitets, mediapersons, expertera, developera, medical profeasionals and lawyers, led by industrialists Right Darda and Rahul Dhoot, joined hands, set up what they called the Aurangabad group' and booked the swanky Mercs. "We have promised to delivar them in October, preferably before Dussers." Punebased Mercedes dealer Chandrsvadan Bhandari fold TOL

Bhandari said the Aurangahad group had set up a seven-member team to negotiate with the manufacturers. 'Since it was the highest ever bulk booking, their plea was considered and they were given a good offer." he said. "They accepted it and booked 115 cars.

Currently, there are five brands of Mercedes Benz available-C, E. M. 5 and GL-ranging from Fx 25 lakh to Rs 95 lakh. While the C-Classic costs Rs 25 lakh, the S-Classic sells for well over > A big deal for Merc, P 11

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#### MERCTOWN BEATS THE MELTDOWN



The 115 buyers comprise industrialists, exporters, developers, medlapersons doctors and lawyers

F They formed the Marangabad group specifically to fulfil their wish of owning a Merc and to bargain with the premium carmaker

This is the single largest sale of Mercedes cars in India

Last year, the company had sold 3,200 cars across india

Rs 95 is ch. Most of the cars booked by the Aurangahad group are at the lower and of the price scale.

Although not named as such, the Aurangebad group was active in the city in social work, organising medical camps, religious pligrinnages and so on. The proposal to acquire high-end cars was mooted a month ago. Several brands were discussed and ultimately, it was decided to go in for the Mercedes Henz.

## Key Learnings

- Treat India as a distinct and new experience come well prepared.
- Think innovatively: Can you do something in the marketplace which the others have not thought about?
- Use help from experienced partners from the beginning onwards this cost will pay for itself.
- Review your plans at least on a quarterly basis.
  Have a defined person from HO responsible for delivery
- Involve your finance / legal executive in the initial set-up stage apart from technical personnel
- The regulatory environment is dense, but manageable.
  - Don't expect too much too soon India is a long term success story.
- Be aware of "Global India" and "Traditional India".



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# Are you ready for India?



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